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## YOUR BANK - HOW TO GET BETTER SERVICE

## A Few Ways to Get Better Banking Service

Get to know the assistant branch manager and bank vice presidents . Make sure bank tellers recognize you by face . Use board members and trustees to your advantage . Make sure an ATM doesn't gobble your money or your card . Verify that the interest on your account is paid properly . Reduce or eliminate monthly service charges . Bank-by-mail (possible at every bank, whether or not they feature bank-by-mail) . Get a mortgage faster and cheaper . Make sure that your adjustable rate mortgage (ARM) rate is computed correctly . Buy stock in your bank . Make your bank treat you like a V.I.P. . Discover bank services you can get for free . Establish shortand long-term financial protection and assistance for your spouse and children • Find alternatives to your local bank • Investigate your bank's fiscal solvency • Get your checks to clear instantly

## ABOUT THE AUTHOR ...

JEFF DAVIDSON, an award-wirming management consultant, has published over a thousand articles on management, business, and marketing and is the author of several books, including The Marketing Sourcebook for Small Business and The Achievement Challenge. He appears regularly on television and radio, and has been featured in such magazines as Changing Times and newspapers such as The Wall Street Journal.